



Release Notes Public Patch Release

#1708 (2013-11-05)

1. Origin Product/Version

OXtender 2 for Microsoft Outlook 7.2.1
OX Updater 6.18.21

2. Packages shipped with this Release

OXtender 2 for Microsoft Outlook 7.2.2 (oxupdater 7.4.0-Rev 13, built 2013-11-04)
OX Updater 6.18.23

3. Bugs Fixed with this Release

- 28760 Better translation text for NL language
Changed translation.
- 29517 Oxupdater should not present Updates or packages that can not be installed on the client system
Fixed dependency check.
- 29522 Updater throws certificate not trusted warning
Some SSL certificates have been incorrectly detected as “invalid” based on their trust chain. This was caused by certain intermediate certificates that did not get correctly linked to the trust chain based on an incompatibility of the shipped OpenSSL library with a HTTP library used by OX Updater. This has been solved by updating OpenSSL libraries to the most current version.
- 29375 Outlook does not send mails with `_some_` .msg attachments - will stuck in the outbox
If a rtf encoding problem is recognized during the upsync, the user get a warning message and can edit the mail.
- 29461 Windows workstation occupies 100% CPU time after update to version 7.2.1
These issues apply to Outlook 2010 and 2013 where the Outlook recovery mode removes persistent data from the local Outlook PST database. In cases where Outlook has been shut down forcefully, Outlook enters a recovery mode that removes some objects, which have been synchronized prior to the shutdown. This leads to severe issues since the local Outlook PST database and the local OLOX2 database get out of sync and the user may miss some objects in Outlook. Subsequently, the Windows Index Search runs into an issue where it's occupying 100% CPU load on one processor core, severely influencing response times of the machine. This fix avoids Windows Index Search from accessing temporary profile data, which did not get cleaned up when shutting down Outlook forcefully. Aside from that, a dialog has been implemented informing the user that Outlook has been shutdown forcefully and that some items may not be available in Outlook since they have been deleted by the Outlook recovery mode. The user may chose to start a “crosschecking” process where the local Outlook PST at local OLOX2 database are examined for items that got deleted by the Outlook recovery mode. If such items are found, the crosscheck tries to restore deleted items to the local Outlook PST file.

Items that have been identified as deleted are re-requested from the Open-Xchange backend. Please note that this crosscheck may take several minutes to hours, depending on the amount of data and available system resources. In rare cases, it may bring up historical errors where the server-side profile contains corrupt data. In this case, it's advised to remove and re-create the local Outlook Profile for OX and initiate a clean synchronization of all data. If the user chooses not to start crosschecking for deleted data, this data remains missing at the local Outlook PST database.

4. Changes applied

4.1. Changes relevant for Administrators

4.1.1. Changes of Configuration Files

- none -

4.1.2. Changes of Database Schemes

- none -

4.1.3. Changes of Behavior

- none -

4.1.4. Changes of Packaging

- none -

4.1.5. Changes of Libraries/Licenses

- none -

4.2. Changes relevant for Developers

4.2.1. Changes of the HTTP API

- none -

4.2.2. Changes of the RMI API

- none -

4.2.3. Changes of the SOAP API

- none -

4.2.4. Changes of the CLT API

- none -

4.2.5. Changes of the WebDAV API

- none -

4.2.6. Changes of the GUI-API

- none -

5. Tests

The OX QA team has verified all bug fixes.

All bug fixes have been checked for potential side effects or changed behavior. Unless explicitly stated with one of the bug entries above, we do not expect other side effects.

6. Fixed Bugs

28760, 29517, 29522, 29375, 29461